**Shruti Chitranshi**

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# Professional Summary

* A result oriented ITIL Trained and Lean 6 Sigma Certified professional with over 8 years of experience in various phases of Project Management & infrastructure administration in IT and manufacturing field.
* Accomplished server and Database migration and refresh for General Electronics.
* Accomplished Data Center Migration from Tata Consultancy Services to GE’s Global Infrastructure Services (GIS).
* Extensive expertise in Storage Management like EMC DMX, Clariion and HP XP, EVA.
* Hands on experience on Server Administration Sun Solaris 9 and 10 including virtual zones and Windows.
* Backup or restore technology expertise using Symantec Netbackup.
* Experienced in IT security and related audits.
* Plan, Negotiate, Implement and Enhance IT Infrastructure projects within specified cost and time delivery constraints.

# Technical Expertise

**Servers and Storage**

EMC, DMX3, DMX4, Clarion CX700, CX500, CX-4, CX-3, EMC Celerra NAS

XP24000, Command View EVA, Cisco switches

Sun Enterprise M5000, Sun Fire E2900, Sun Fire T2000, Sun Fire T1000

**Operating System**

Solaris 5.9, 5.10, Windows XP, 7, 8, 10

**Infrastructure Software**

VERITAS Storage foundation, Solaris Volume Manager, Symantec Netbackup Enterprise Server 6.5, EMC Console Center, Navisphere, Celerra Manager, HP Storage Works XP 24000, HP EVA, Device Manager, Fabric Manager, Service Center, ADMS –Advanced Device Management System, Power Path, Service Tag, IP Monitor, Site scope, Clarify, VBA,

Incident Management and Problem / Change Management

**Manufacturing Software**

Express (accounting software), NX and AutoCAD for Designing and Tooling software maintenance

# Certifications

* Completed training in ITIL v3
* Six Sigma Green belt certified

# Appreciations Received

* Appreciation Letter from Technicolor for on time project delivery.
* Appreciation Certificate from General Electronics for Data Centre Migration from Eden Prairie U.S. to GIS Cincinnati U.S.
* Appreciation from Tata Consultancy Services GL for successful completion of GIS migration.

# Organizational Experience 8+ Years

**Broadway Industries Thailand co. Ltd – July 2015 till now**

**Title** Administration and Maintenance of IT Infrastructure and MES

**Client Name** Technicolor, HP, Canon

**Position** Project Lead IT Infrastructure and MES Implementation & Execution

**Responsibilities**

* Direct report to General Manager (Thailand) and IT Head at Hong-Kong HQ.
* Prepare project plan, discuss and negotiate with software/hardware vendors and implement IT projects based on Cost and Time constraints.
* Implement Manage and Administer Manufacturing Execution System.
* Maintain network servers such as file servers, email servers.
* Support Express Software for Account System and NX and AutoCAD for Tooling and Designing Team.
* Creation of VBA scripts to automate/consolidate manual excel tasks.
* Troubleshoot problems reported by users.
* Monitor networks to ensure security and availability to users.
* Prepare and provide KPI reports, status reports to Management.

**Cal-Comp Electronics (Thailand) Public Co.,LTD. – Nov 2013 to Jan 2015**

**Title** Administration and Maintenance of manufacturing Execution System

**Client Name** Technicolor

**Position** Project Quality management (Infrastructure)

**Responsibilities**

* Managing and Administering EMS manufacturing Execution System.
* Maintain MIS system containing manufacturing data.
* Gather Customer requirements and prepare floor plan based on that.
* Managing and Monitoring EMC storages for multiple clients of Cal-Comp.
* Weekly and monthly review meetings with management and customer.
* Introducing new process improvements strategies and their deployment.
* Develop and maintain project plans, resource staffing, scheduling, and allocation.
* Provides support to various system within firm and provide base for infrastructure
* Monitor all IT systems and related instruments to enhance project growth.
* Execute tasks related to client delivery.

**Mphasis an HP Company – May 2011 to Sept 2013**

**Title** EMC and HP SAN Storage Administrator for US Tulsa Region and Team Lead for India Offshore Storage Team

**Client Name** Hewlett-Packard all clients in TULSA Region

**Position** Specialized Senior Infrastructure Administrator

**Responsibilities**

* Administration of EMC Storages - EMC CLARIION and SYMMENTRIX DMX.
* Administration of HP Storage HP XP and HP EVA.
* EMC SAN/ NAS Storage Management (Timefinder, symcli and SRDF).
* Zone creation and maintenance using Fabric Manager.
* Managing switch ports using Device Manager.
* Incident Management and Problem / Change Management.
* Troubleshooting, Diagnostic Work and fix Severity 1 / Severity 2 incidents issues.
* Involving Critical Escalation/Bridge calls, server outage P1 issues.
* Working on service center tool and work as per the tickets raised by the user.
* Attend Delivery Meeting weekly and monthly with ADL and ADM.
* Preparing Weekly and monthly team status report.
* Preparing shift schedule and time sheet management.

**Tata Consultancy Services - July 2007 to April 2011**

**Title** Administrator of Sun Servers & EMC SAN/NAS Storage

**Client Name** General Electronics CAPITAL FLEET SERVICES

**Position** Unix/SAN Administrator, Team Member

**Responsibilities**

* SUN OS Install, Upgrade, Kernel Patching, Troubleshooting.
* Solaris 10 containers management (ZFS, Resource pools).
* EMC SAN/ NAS Storage Management (Timefinder, symcli and SRDF).
* Backup, Restore, vault, Encryption Strategy & Administration (VERITAS/EMC).
* Disk/Volume Management, File System Administration.
* Patch management and OS upgrade using Live upgrade software.
* Database refresh and database migration.
* Implementing NFS, NIS, FTP, SSH/SCP/SFTP, PGP encryption.
* Shell scripts and Cron jobs for automation for backup and FTP process.
* Working with Clarify case management tool to resolve end user.

# Other Roles Performed

* Worked as Quality Assurance Facilitator for Project Management Reviews.
* Worked as a spoc for e-asset management for GE capital.

# Extra-Curricular Activities

* Got appreciation for conducting the “CSR” for the account.
* Got First prize in the Talent Hunt organized by GE commercial Finance.

# Academia

* **MBA in IT with 71% from Symbiosis University Pune (Distance Learning) in year 2011.**
* **BSc in computer science with 72% from Devi Ahilya University Indore in year 2007**
* **Higher Secondary with 91% (Merit) in year 2004**

# Personal Vitae

Date of Birth: 26-10-1986

Marital Status: Married

Mailing Address: 39/1 Moo 5 Phaholyothin Nongseang Road T.Nongyao A.Muang, Saraburi

Current Country: Thailand

Language Known: English, Thai, Hindi